

#	Objective	Outcome	Measurements/Successes	Accomplishments
I. The Board provides transparent governance with a commitment to ethical, business-like and lawful conduct.				
1	Annually, adopt a capital and operating budget that represents Valley Water's mission of providing Silicon Valley safe, clean water for healthy life, environment and economy.	On or before June 15 hold a hearing to receive public input on the proposed capital and operating budget, and to review financial reserves and reserve management policy.	By June 30, adopt by resolution a <i>balanced</i> capital and operating budget for upcoming fiscal year, in accordance with the District Act.	<ul style="list-style-type: none"> • April 28, 2021 – Budget Work Study session to review the FY22 Proposed Budget and receive public comments. • May 22, 2021 – Adopted FY22 Operating and Capital Budget.
2	Annually, adopt groundwater rate adjustments; and review for mid-year water rate adjustment, if required.	Adopt water rate adjustments annually, no later than June 1; and review for mid-year water rate adjustment no later than December 15.	Board conducts outreach and holds public meetings and hearings, including a public hearing in South County, prior to adopting groundwater water rates and mid-year adjustment review, if necessary.	<ul style="list-style-type: none"> • February 26, 2021, written notice was mailed to all owners and operators of water-producing facilities within Valley Water's boundaries. • On April 13, 15, and 27, 2021, the Board held public hearings on the groundwater production charges for fiscal year 2021-22, accepted public comments and ground water protest, and answered questions. • On May 11, 2021 the Board adopted resolutions approving increases in ground/surface/agricultural/recycled water rates as outlined in Board Agenda Item 2.11.
3	Ensure that District and Board business is conducted in a transparent, ethical, business-like, and lawful manner.	A. Comply with state mandated training and form filing requirements and ensure that District business is conducted in an ethical, business-like, and lawful manner.	Board members comply 100% with requirements of AB1825-Sexual Harassment Prevention Training (Sept. 2007); AB1234-Ethics Training (Oct. 2005); the Political Reform Act; Ralph M. Brown Act; Public Records Act; District Lobbyist Ordinance; and Board Governance Policies.	<ul style="list-style-type: none"> • AB1234 Ethics Training occurred on November 3, 2020 • Conflict of Interest Form 700s filed by April 1, 2021
		B. All Board and Committee meetings allow for and encourage public participation and engagement, and meet all Brown Act, District Act and Board Governance Policies requirements.		<ul style="list-style-type: none"> • Board and Brown Acted Board Committee meetings allowed time for public comment and participation via Zoom, and were conducted in Accordance with the Brown Act, District Act, and Board Governance. All Board and Committee meetings were transitioned to teleconferenced meetings in accordance with COVID-19 restrictions and Governor's Executive Order.
4	Conduct, monitor and implement annual board-commissioned audit planning.	Regularly review board-commissioned audits and provide input and approve Board Audit Work Plan through the Board Audit Committee and regular reports to the Board.	Percentage of audit recommendations implemented.	<ul style="list-style-type: none"> • 8/11/20 – Board approved increasing the not-to-exceed fee for Board independent Auditing Services by \$250,000. • 10/13/20 – Board approved changes to the FY 2019-2021 Annual Audit Work Plan as recommended by the BAC (Added Permitting Best Practices Audit, combined two community engagement related audits into one, and deferred the SCADA audit given the master planning effort under way in that area) • 11/10/20 – Board received the final audit report and management response for the Real Estate Services Audit conducted by TAP International, Inc. • 1/26/21 – Board approved recommendation that TAP International, Inc. conduct the next tri-annual Risk Assessment, and that staff initiate a procurement process to enter into a new Board Independent Auditing Services Agreement. • 1/26/21 – Board received the final audit report and management response for the District Counsel Audit conducted by TAP International, Inc. • 2/23/21 – Board approved revised language to the Board Audit Committee Audit Charter (namely to ensure avoidance of having any single auditor perform a disproportionate number of audits in a given fiscal year). • 3/23/21 – Board received the final audit report and management response for the Safe Clean Water Program Grant Management Audit conducted by TAP International, Inc.

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5	Publicly review Board compensation, meeting limit determination, and board member expense reports.	Board convenes a public hearing and receives public input on Board compensation and monthly meeting limits. Board regularly reviews Director expense reports during open session Board meetings.	Annually hold a public hearing by February to discuss monthly Board compensation and determine number of compensated days per month; and quarterly review and approve board member expense reports.	<ul style="list-style-type: none">February 9, 2021 - Public hearing held and finding made that there was a need to continue to receive pay for up to 15 days per month and increase meeting fee by 5%; adopted Ordinance No. 21-01, allowing pay for 15 days per calendar month and increasing meeting compensation fee to \$331.86 for calendar year 202112/8/20, 3/09/21, 6/8/21, 9/14/21 (scheduled) - Approval of Quarterly Expense Reports
II.The Board provides linkage to the Community.				
1	The Board is committed to providing excellent service to all customers, and engaging the community by working with governmental agencies and regulatory organizations, sharing information, holding public information meetings, and participating on external committees.	A. Yearly, by the end of February, the Board Chair will nominate for Board approval, appointments to internal and external committees.	Board reviews, provides input and approves the Chair's committee nominations, by end of February.	<ul style="list-style-type: none">January 27, 2021 – Board reviewed and approved Chair proposed committee nominations, and reviewed the purposes of the committees, renaming, disbanding, and repurposing as appropriate.
		B. Directors will regularly provide committee reports at monthly Board meetings.	Board reviews committee agendas/reports at all regular board meetings.	Through the standing Committee Report Item on the Board Agenda, Board Committee Chairs provide regular reports on board committee meetings, advisory committee meetings, and share agendas for upcoming committee meetings with the full Board.
		C. The Board will regularly communicate District business with the public via social media, news media, email communication, public meetings, etc.	Board engages with the public via in-person meetings, telephone, public meetings, social media, news media, email communication, public meetings, etc.	<ul style="list-style-type: none">Correspondences Received – 183 (117 Responses; 66 Noted)NextDoor Posts – 113 (9.4 Monthly Average)Editorial Columns – 24 (2 Monthly Average)Blogs – 50 (4.2 Monthly Average)Press Releases/Advisories – 24 (2 Monthly Average)Community Meetings – 23 (2.9 Monthly Average)Statements – 15Media Inquiries – 127 (10.6 Monthly Average)
III. The Board develops, implements and monitors organizational governance policies and priorities.				
1	Board develops Annual Board Work Plan identifying long-term goals, related strategies, and appropriate monitoring methods.	Board develops annual Board Work Plan by engaging in an annual strategic planning and goal setting session.	Board members provide regular reports on assigned Board Work Plan priorities to the full Board through committee reports and board agenda items.	<ul style="list-style-type: none">The Board Advisory Committees receive updates on the Board Work Plan priorities and strategies at their quarterly meetings.Board Work Plan priorities and strategies assigned to Board Standing Committees, are incorporated into the Board Standing Committee work plans.Board Work plan priorities and strategies requiring full Board review and input are incorporated into the Board Policy Planning Calendar.
IV. The Board conducts and monitors BAO Performance				
1	Board will produce assurance of BAO performance and determine BAO Compensation.	The Board will conduct regular BAO evaluations and discuss BAO compensation annually in accordance with BAO performance evaluation process.	Board conducts regular BAO evaluations and compensation review.	The Board held the following BAO Evaluation/Compensation review sessions: 09/22/20 10/27/20 03/09/21 05/11/21 06/08/21 06/22/21